

OFFICE OF THE MEDICAL SUPERINTENDENT
LAHORE GENERAL HOSPITAL, LAHORE

PH: 042-99268836, 99268842, Exch: 99268801-8

No. 88317 /LGH, Lahore Dated 02-12 /2025

To

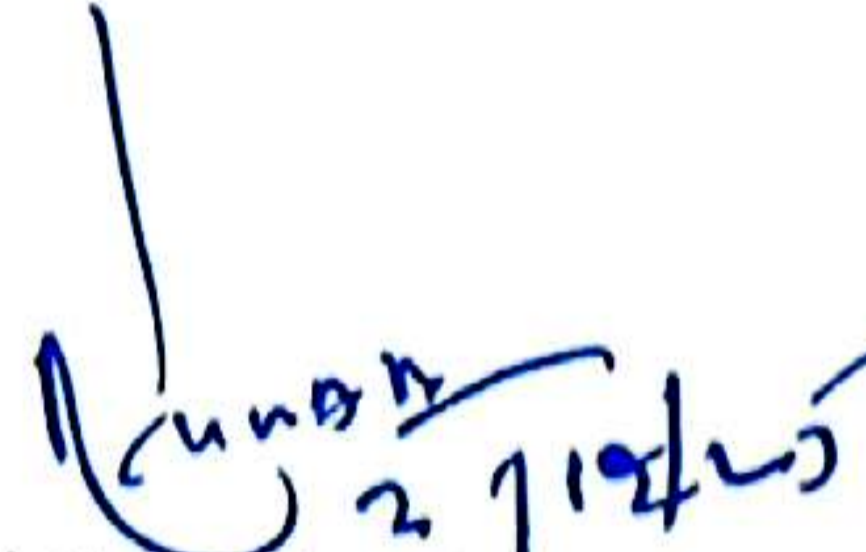
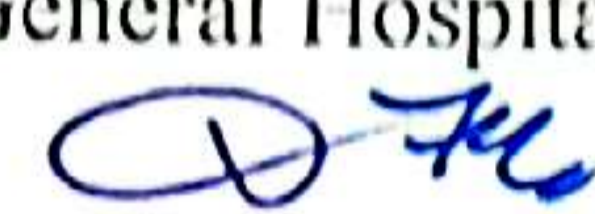
The Secretary,
Govt. of the Punjab,
SHC & ME Department,
Lahore

Attention: Mr. Abdul Wahab
Director IT
SHC&ME Department,
Govt. of the Punjab,
Lahore.

Subject: UPLOADING THE MINUTES OF GRIEVANCE COMMITTEE MEETING HELD ON 18-11-2025 TO RESOLVE THE GRIEVANCE OF THE FIRMS FOR PURCHASE OF SKILL LAB ITEMS, LAHORE GENERAL HOSPITAL, LAHORE.

With reference to the subject cited above.

It is requested to issue an instruction to the concern focal person for uploading the minutes (copy attached) of grievance committee meeting held on 18-11-2025 to resolve the grievance of the firms for Purchase of Skill Lab Items, Lahore General Hospital, Lahore on official website of SHC&ME Department, Punjab, Lahore.

for 
Medical Superintendent
Lahore General Hospital
Lahore 

No. _____ /LGH

Dated _____ 2025

A copy is forwarded for information to the:-

1. Principal, PGMI/AMC/ Lahore General Hospital, Lahore.
2. AMS/DMS (Purchase), LGH, Lahore.
3. AMS/DMS (Parking / Canteen), LGH, Lahore.
4. Computer Programmer (with the request to upload the minutes on official website of LGH, Lahore.


Medical Superintendent
Lahore General Hospital
Lahore

MINUTES OF GRIEVANCE COMMITTEE

1. Grievance committee meeting held on 18-11-2025 under the chairmanship of Prof. Dr. Farah Shafi (Prof. of Medicine AMC/PGMI/LGH, Lahore to resolve the grievances submitted by the firms, for the Purchase of Skill Lab, Lahore General Hospital, Lahore.
2. Following committee members attended the meeting:
 - Prof. Dr. Khurram Saleem, Prof. of Medicine, PGMI/AMC/LGH, Lahore.
 - Dr. Saeed Mehmood, Assistant Prof. of Surgery, PGMI/AMC/LGH, Lahore
 - Dr. M. Mubeen Anwer (DMS Purchase)H, Lahore.
 - Engr. Muhammad Ali, Biomedical Engineer / Technical Officer, PGMI/AMC, Lahore
3. Representatives from the firm also attended the meeting.
4. The items were discussed in detail as follows:

Sr. No.	Name Of Firm	Grievance Of The Firm	Grievance Committee discussion	Decision
1	M/S Idea Medical	M/s Idea Medicals Private Limited, would like to bring to your attention a matter regarding the financial evaluation of the tender Ref: The Purchase of Equipment for Establishment of Skill Lab. The financial opening was held on 6th November 2025. Upon reviewing the financial bids, we noticed that our competitors, Medinostic Healthcare & Mediland Pakistan did not quote separate prices for certain demanded optional Items/features, which are requirements as per the Addendum after Pre-bid meeting. These features were specifically mentioned in the tender as optional and mandatory to quote. As per the tender terms, the prices of these demanded optional	<p>The Committee members listened to the aggrieved firm, M/s Idea Medicals Private Limited, in detail and thoroughly reviewed their grievance. The representative of M/s Idea Medicals Private Limited claimed that the bids of M/s Medinostic Healthcare and M/s Mediland Pakistan should be rejected on the grounds of non-compliance for not pricing the optional items separately.</p> <p>The representative of M/s Medinostic Healthcare clarified that the optional items/features are integral to the units and were quoted and available as per the submitted technical bid specifications.</p>	Grievance submitted by M/s Ideal medical is rejected

Handwritten signatures and initials:
Saeed Mehmood, M. Mubeen Anwer, Engr. Muhammad Ali

features should have been quoted separately by each vendor. Medinostic & Mediland omission to quote separate prices for these features renders their bid non-compliant with the tender requirements. In light of this, we respectfully request to please reconsider the bid evaluation and reject the financial bid of both firms on the grounds of non-compliance with the tender requirements. This will ensure fairness and transparency in the evaluation process, upholding the integrity of the tender process. We appreciate your attention to this matter and are confident that your re-evaluation will uphold the integrity of the tender process.

Thank you for your time and consideration. We look forward to your response and the opportunity to collaborate with your esteemed institution.

The Committee further noted that, as per Clause 29.5 (III) of the Bidding Documents, "Items described in the technical proposal but not priced shall be assumed to be included in the price of other items."

In order to verify compliance, the Committee requested M/s Medinostic Healthcare to present demo units to demonstrate the availability of the optional features. Upon thorough inspection, the Committee confirmed that all optional items/features were indeed available and fully complied with the tender requirements. In light of these findings, the grievance submitted by M/s Idea Medicals Private Limited was rejected.

Prof. Dr. Farah Shafi (Prof. of Medicine), PGMI/AMC/LGH, Lahore.

Prof. Dr. Khurram Saleem, Prof. of Medicine, PGMI/AMC/LGH, Lahore.

Dr. Saeed Mehmood, Assistant Prof. of Surgery, PGMI/AMC/LGH, Lahore

Dr. M. Mubeen Anwer (DMS Purchase)H, Lahore.

Engr. Muhammad Ali, Biomedical Engineer / Technical Officer, PGMI/AMC, Lahore

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for @sh.
Saeed

M. Mubeen Anwer

M. Ali