


MINUTES OF GRIEVANCE COMMITTEE

1. Grievance committee meeting held on 25-11-2023 under the chairmanship of Prof. Dr. Farah Shafi (Prof. of Medicine PGMI/AMC/LGH, Lahore) to resolve the grievance submitted by the firm, for the hiring of Security Services, Lahore General Hospital, Lahore.
2. Following committee members attended the meeting:
 - Prof. Dr. Muhammad Faheem Afzal, Prof. of Pediatrics, PGMI/AMC/LGH, Lahore.
 - Dr. Ghias-ul- Hassan, Assistant Prof. of Gastroenterology, PGMI/AMC/LGH, Lahor
 - Dr. Aun Jamal, Assistant Prof of Surgery Unit-III, PGMI/AMC/LGH, Lahore.
 - Engr. Muhammad Ali, Biomedical Engineer / Technical Officer, PGMI/AMC, Lahore
3. Firms Representative also attended the meeting.
4. The items were discussed in detail as follows:

Sr. No.	Name of Tender	Name of Firm	Grievance of The Firm	Grievance Committee	Decision
1	Hiring of Security Services	M/S Firewall Security Services	<p>➤ With Reference to the subject noted above, it is submitted that financial Bid of tender for hiring security services was opened on 11-11-2023. In which M/S Rahber Guards Security Services has made a management cost of Rs. 7935/- and M/S Belfort Security Services has made a management cost of Rs. 7140/-.</p> <p>➤ Clause No. 3.1.4 Operational Responsibilities (Sub-Clause 3.1.4.10) of page No.26 of Bidding Documents and Serial No. 3 of Note to Financial Bid Form 8.7.3 clearly state that cost of 04 days reliever will be included in management cost during preparation of financial bid.</p> <p>➤ If this procedure is followed which is mentioned above said references both these companies M/S Rahber Guards Security Services and M/S Belfort Security Services (Pvt) go below the minimum wage rate (26 days) as per Labor Law and as well as PPRA Rule. Therefore, it is requested that these two companies should be financially disqualified.</p>	<p>➤ Grievance Committee members reviewed the Grievance of the aggrieved firm and decided that the case may be sent to the legal advisor for advice.</p>	Pending


 Dr. Farah Shafi

It is requested that the Committee to look into this matter. We will be very thankful to you for in this anticipation.

1. Prof. Dr. Farah Shafi (Prof. of Medicine), PGMI/AMC/LGH, Lahore.
2. Prof. Dr. Muhammad Faheem Afzal, Prof. of Pediatrics, PGMI/AMC/LGH, Lahore.
3. Dr. Ghias-ul-Hassan, Assistant Prof. of Gastroenterology, PGMI/AMC/LGH, Lahore.
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