

MINUTES OF GRIEVANCE COMMITTEE MEETING HELD ON 23-02-2021 TO ADDRESS THE GRIEVANCES KEPT PENDING FOR BULK PURCHASE OF MEDICAL DEVICES / SURGICAL DISPOSABLE ITEMS FOR THE YEAR 2020-21.

2. The Following members of Grievance Committee attended the meeting;

1. Prof. Dr. Hanif Mian, Prof. of Orthopedic	Chairman
2. Dr. Sibtain, Senior Consultant of Anesthetist	Member
3. Dr. Arif Shehzad Bhatti	Member
4. Dr. Kashif Aziz AP Medicine	Member
5. Mrs. Sehrish Iqbal (Drug Inspector)	Member

S.No	Grievance submitted by	Description	Decision By Grievance Committee
1.	<p>M/s Karim Industries submitted its grievance bearing diary No.1283/LGH, Dated 04-02-2021 against the non responsiveness of their products T.E Nos.</p> <p>03 (Absorbant Cotton wool 50 (Crepe Bandage 10cm x 4.5m 51 (Crepe Bandage 15cm x 4.5m Firm is requesting that their items are registered so consider their products.</p> <p>M/s Karim Industries also submitted grievance against the qualification of M/s Umer Usman Surgical Fiber & Hafiz Pharma with the statement that they have no valid GMP, they should be verified.</p>	On the bid evaluation the Registration of medical devices not attached	Bid along with Products were reevaluated and as per end user's satisfaction the Grievance Committee accepted the grievance. Hence the product T.E 03,50& 51 are responsive.
2.	<p>M/s Techzone submitted its grievance bearing diary No.1153/LGH, Dated 03-02-2021 against the non responsiveness of their products. T.E Nos.</p> <p>69 (Syringe 5ml) 70 (Syringe 10ml) 74 (Syringe 20ml) Firm is stating that they have attached all related documents i.e Free sale license, Drug registration certificate / application for renewal. Free sale certificate provide is the same of quoted brand. Firm is requesting to consider their products.</p>	Free Sale Certificate not by brand name	The committee pending the case.

3.	<p>M/s Vertex Medical Pvt. Ltd. submitted its grievance bearing diary No.1245/LGH, Dated 04-02-2021 against the non responsiveness of their products. T.E Nos.</p> <p>16 (Basic breathing system) 27 (Breathing Bag) 31 (Cather Mount) 60 (Disposable anesthesia mask) 104 (High concentration mask) 107 (HME Filter) 129(Medi filter) 156 (Oxygen Kits) 157 (Oxygen mask non-rebreathable) 196 (Rebreathing bag) 227 (Venturi mask set) 230 (water Trap Breathing set)</p> <p>Firm is stating that they have applied in DRAP for registration. Firm is requesting to consider their products.</p>	<p>Items were non responsive due to lack of Registration of medical devices.</p>	<p>The committee unanimously accepted the grievance. So the T.E Nos.</p> <p>16 (Basic breathing system) 27 (Breathing Bag) 31 (Cather Mount) 60 (Disposable anesthesia mask) 104 (High concentration mask) 107 (HME Filter) 129(Medi filter) 156 (Oxygen Kits) 157 (Oxygen mask non-rebreathable) 196 (Rebreathing bag) 227 (Venturi mask set) 230 (water Trap Breathing set)</p> <p>are hereby responsive.</p>
4.	<p>M/s Searle submitted its grievance bearing diary No.1227/LGH, Dated 04-02-2021 against the non responsiveness of product T.E Nos. 89 (Examination Gloves) & responsiveness of their competitor's product T.E 209 Surgical Gloves Firm is stating that their competitors product have been qualified inspite of their past poor performance. They are requesting to disqualify M/s Kaumedix.</p> <p>For T.E 89 firm is stating that they had submitted Free sales certificate and manufacturer's authorization with their bid.</p> <p>Firm is requesting to consider their product.</p>	<p>M/s Searle was non responsive for T.E 89 due to lack of Free Sale Certificate, Quality Certificate Expired, Authority Letter Missing</p>	<p>The Committee pending the case.</p>
5.	<p>M/s Intra Health submitted its grievance bearing diary No.1240 /LGH, Dated 04.02.202.</p> <p>Firm is aggrieved against the responsiveness of M/S Kaumedex against the T.E No.209 and is requesting to declare M/S Kaumedex as non-responsive on the following basis:</p> <ol style="list-style-type: none"> 1) FSC of High Max is not valid and is not notarized by the relevant authority of manufacturing country. 2) Regarding past performance of the firm in LGH, where the supplies are still pending. 		<p>The Committee pending the case.</p>

6.	<p>M/s Chishti Pharmaceutical Industries submitted its grievance bearing diary No. 1460/LGH, Dated 09.02.2021 against the non-responsiveness of their products T.E Nos.</p> <p>03 Absorbent Cotton Wool 200gm</p> <p>Firm stated the their products have been non responsive while their competitors' products which are responsive have no GMP/ Medical devices registration.</p>	<p>Registration of medical devices and GMP certificate not found along with bid.</p>	<p>Grievance was accepted and the committee referred the sample to be reevaluated. The end user re-evaluated the samples and found unsatisfactory with remarks the layers and fibers of the cotton are not smooth, the material is fragile. So the product T.E No. 03 of Chishti Pharmaceuticals remains non responsive.</p>
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