

No. 76745 /LGH

Dated Lahore the 04-12 2021.

To,


The Secretary,  
Health Department,  
Govt. of the Punjab, Lahore.

Attention, **Mr. Abdul Wahab**  
(Focal Person) PPRA Website,  
Health Department,  
Govt. of the Punjab, Lahore.

Subject:- **MINUTES OF GRIEVANCE COMMITTEE MEETING**

With reference to the subject cited above.

It is therefore kindly request to upload the minutes of Grievance Committee meeting held on 25-11-2021 on official Website regarding Outsource of Laundry Services for Washing of Linen Items with material of this hospital. (Copy attached)


  
Medical Superintendent,  
Lahore General Hospital,  
Lahore.

Dated Lahore \_\_\_\_\_ 2021

No. \_\_\_\_\_ /LGH

A copy is forwarded for information to the:-







1. Principal, PGMI/LGH Lahore.
2. DMS (Laundry), LGH, Lahore.

  
Medical Superintendent,  
Lahore General Hospital,  
Lahore. ↓

## MINUTES OF GRIEVANCE MEETING

1. Grievance committee meeting was held on 25-11-2021, under the Chairmanship of Prof. Dr. Muhammad Moin, Prof of Ophthalmology, to resolve the grievance submitted by the firms, for the Outsource of Laundry Services for washing of linen items with material of this hospital.
2. Following committee members attended the meeting:-
  - a. Prof. Dr. Muhammad Moin, Prof of Ophthalmology
  - b. Prof. Dr. Farah Shafi, Prof. of Medicine
  - c. Prof. Dr. Muhammad Shahid, Prof of Peads
  - d. Engr. Muhammad Irfan, Bio Medical Engineer, AMC/PGMI, •
  - e. Dr. Arif Shehzad Bhatti (Privat member)
3. The following firms participated in Grievance meeting.
  - a. M/S MECA Engineers
  - b. M/S Ample Global Enterprises
4. The Following grievance committee were discussed:-

Sr. No	Name of Tender	Name of Firm	Grievance of Firm	Remarks of Grievance Committee	Decision of Committee
1.	Outsource of laundry Services for Washing of Linen Items with material	M/S MECA ENGINEERS	<p>M/S MECA ENGINEERS has submitted all relevant and required bidding documents. Page No. 09 of tender document has set forth two types of criteria i.e. Compulsory Clause and Scoring Clause.</p> <ol style="list-style-type: none"> <li>1. Price Should not be mentioned on technical proposal.</li> <li>2. The bidder will attached 2% CDR / Bank Guarantee / Pay Order / Demand Draft with the financial bid and also attach the defaced photocopy with technical bid.</li> <li>3. Bid should submit in bidding form provide index &amp; page marking certificate with the technical proposal (Bidders should mark the number, signed &amp; stamped on all the pages and also mention the total number of pages of bidding documents.)</li> </ol>	<p>Grievance Committee handed over the Bid to the representative of M/S MECA Engineers to clarify the objections marked by the technical evaluation committee i.e. Price should not be mentioned on technical proposal (Not Attached), CDR Copy not defaced, tender bidding documents were not attached, representative failed to clear his objection marks by the technical evaluation committee. Hence Grievance cannot be accepted.</p>	Grievance Rejected


Sr. No	Name of Tender	Name of Firm	Grievance of Firm	Remarks of Grievance Committee	Decision of Committee
2.	Outsource of laundry Services for Washing of Linen Items with material	M/S Ample Global Enterprises	M/S Ample Global Enterprises submitted that we were attached all compulsory documents with technical bid. 1. Price should not be mentioned on technical proposal.	Grievance committee handed over the bid to the representative of M/S Ample Global Enterprises to clarify the objections marked by the technical evaluation committee i.e. Price should not be mentioned on technical proposal (Not Attached). Representative briefed the Grievance committee in the bidding documents of Lahore General Hospital Lahore there is nothing mentioned about the technical offer. Grievance Committee replied the representative that technical offer attachment is the bidding documents in the main requirement which your firm did not attached with the bid. In addition to this your marking score is 65 as per your attached experience & documents while the passing criteria for technical evaluation scoring is 70 marks. <b>Hence Grievance cannot be accepted.</b>	<b>Grievance Rejected</b>










Prof. Dr. Muhammad Moin, Prof. of Ophthalmology 

Prof. Dr. Farah Shafi, Prof. of Medicine 

  
Prof. Dr. Muhammad Shahid, Prof. of Peads

  
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Dr. Arif Shehzad Bhatti 