

MINUTES OF GRIEVANCE COMMITTEE MEETING HELD ON 25-05-2022 TO ADDRESS THE GRIEVANCES RECEIVED IN BULK PURCHASE OF MEDICAL GASES FOR THE YEAR 2022-23.

A meeting of Grievance Committee to address the Grievances received in Bulk Purchase of Medical Gases for the year 2022-23 was held on 25-05-2022 in the office of the Chairman Grievance Committee Prof. Dr. Hanif Mian, Professor of Orthopedic, Lahore General Hospital Lahore.

2. The Following members attended the meeting;

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| 1. Prof. Dr. Hanif Mian, Prof. of Orthopedic | Chairman |
| 2. Prof. Dr. Khizer Hayat, Prof. of Urology | Member |
| 3. Dr. Salman Shakeel, DMS | Member |
| 4. Mrs. Sadia Rana Deputy Drug Controller LGH | Member |
| 5. Dr. Arif Shehzad Bhatti | Member (outsider) |

3. The proceeding of the meeting was commenced with the recitation from the Holy Quran.

4. The committee after briefed discussion and hearing the firm's representatives unanimously decided as under;

Sr. No.	Grievance submitted by	Description	Decision by The Grievance Committee
01	<p>Grievance submitted by M/s Ghani Chemical Industries Ltd Diary No. 8525/LGH dated 17-05-2022 Ghani Chemical Industries has grievance on the participation of Multan Chemical Industries Limited for the supply of Medical Liquid Oxygen Firm states that;</p> <ol style="list-style-type: none"> 1. They do not have any market experience for supplying Medical Liquid Oxygen in public sector for the similar size hospital as FMU/Allied/DHQ Hospitals. 2. They do not have Backup plant which is a must requirement to meet the hospital requirements under emergency and in disaster situation like Covid-19 3. Their plant was started in Jan 2021 and its reliability and continuous operation is still question mark especially during COVID waves. 4. In case of plant break down they would not be able to ensure the continuous supply of Medical Liquid oxygen as per hospital requirement. 5 Multan Chemicals Limited has no backup oxygen plant storage to ensure continuous and uninterrupted supply of Liquid Medical Oxygen to hospitals in the event of plant storage failure or emergency. They only have a single storage tank on perlite technology without vacuum, which is an obsolete technology and not a single established and proven Liquid Medical Oxygen supplier is utilizing in Pakistan: As a matter of fact, Ghani Chemical Industries Serapped its Perlite Base Liquid Oxygen Storage Tanks due to their reliability, risk and safety factor. 6. Multan Chemicals Limited has no third party certificate/analysis report which validates Oxygen produced by them is in line with EU/US Pharmacopeia Standards and is of Medical Grade fit for Life Saving purpose. 	<p>As per Result of TEC, Multan Chemical Industries is already non responsive for the under grievance item for T.E No.12 due to Short experience of Liquid oxygen.</p>	<p>Representative of M/S Ghani Chemical Industries limited attended the meeting and described their grievance against M/S Multan Chemicals. The committee evaluated it to conclude the matter. There are many short comings found in terms of experience and expertise in dealing with liquid oxygen for the other company though it is already declared NON Responsive. After due deliberation and detail discussion, it is unanimously decided to UPHOLD decision of T.E.C. Hence outcome of result will be remained same.</p>



Mrs. Sadia Rana
Deputy Drug Controller LGH



Dr. Salman Shakeel,
DMS



Prof. Dr. Khizer Hayat,
Prof. of Urology

Dr. Arif Shehzad Bhatti
Member (outsider)



Prof. Dr. Hanif Mian,
Prof. of Orthopedic
Chairman