



OFFICE OF THE MEDICAL SUPERINTENDENT
PUNJAB INSTITUTE OF NEUROSCIENCES, LAHORE.
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No. 22078 /PINS

Date. 5-09 /2023

To,

The Medical Superintendent
Lahore General Hospital,
Lahore


Attention:

Incharge IT Department
Lahore General Hospital,
Lahore

SUBJECT: MINUTES OF GRIEVANCE COMMITTEE TO ADDRESS THE GRIEVANCES OF RETENDER FOR BULK PURCHASE OF DRUG/ MEDICINES, MEDICAL DEVICES (SURGICAL DISPOSABLE ITEMS & IMPLANTS) FOR THE YEAR 2023-24

Kindly refer to the subject cited above.

Please find attached herewith the minutes as mentioned above for Bulk Purchase of Drug/ Medicines, Medical Devices (Surgical Disposable Items & Implants) for the Year 2023-24 for **uploading on the LGH website.**


Medical Superintendent
Punjab Institute of Neurosciences,
Lahore

No. _____ /PINS

Date. _____ /2023

A copy is forwarded for information to the:-

1. Executive Director, Punjab Institute of Neurosciences, Lahore.
2. Chief Pharmacist, Punjab Institute of Neurosciences, Lahore.
3. Office Copy.

Medical Superintendent
Punjab Institute of Neurosciences,
Lahore



PUNJAB INSTITUTE OF NEUROSCIENCES, LAHORE
Ph. PINS: 042-99268855

MINUTES OF MEETING OF GRIEVANCE COMMITTEE FOR ADDRESSING THE GRIEVANCES OF THE FIRMS PARTICIPATING IN THE TENDER FOR BULK PURCHASE OF DRUG/ MEDICINE, MEDICAL DEVICES (SURGICAL DISPOSABLE ITEMS & IMPLANTS) FOR THE YEAR 2023-24.

A meeting of grievance committee was held on 17-08-2023 at 10:30am in Neurology Department 1st floor of Punjab Institute of Neurosciences, Lahore under the chairmanship of Dr. Mohsin Zaheer Professor of Neurology PINS, Lahore.

Agenda of the meeting was addressing the grievances of the firms participating in the tender for Bulk Purchase of Drug/ Medicine, Medical Devices (Surgical Disposable Items & Implants) for the year 2023-24.

GRIEVANCE COMMITTEE PINS:

- | | |
|--|-----------------|
| 1. Dr. Mohsin Zaheer,
Professor of Neurology | Chairman |
| 2. Dr. Muhammad Irfan
Associate Professor of Neurosurgery Unit-II | Member |
| 3. Mst. Rabia Hameed Ullah
DDC LGH, Lahore | Co-Opted Member |

The meeting started with name of Allah. The members of the committee scrutinized the grievances of the firms participating in the tender for Bulk Purchase of Medical Devices (Surgical Disposable Items & Implants), for the year 2023-24 and following decisions were made by the Grievance Committee.

Sr. No	Name of Firm	Submitted Grievance	Decision by Grievance Committee
01	Grievance Submitted By M/s The Searl Company Limited Letter No 9126/ PINS Dated 11-08-2023	M/s The Searl Company Limited claimed that M/s Muller & Phipps T.E# 50 (Inj. Propofol 1% MCT) is only MCT which is not fulfill the advertised specification like MCT/LCT.	Grievance Committee discussed the matter in detail and decided to re-evaluate the sample after re-evaluation end user rejected the sample for T.E. # 50 of M/s Muller & Phipps Hence, Grievance/ Request submitted by The Searl Company Limited is Accepted.
02	Grievance Submitted By M/s Smart Solutions Letter No.9158 & 9159/ PINS Dated 12-08-2023	M/s Smart Solutions claimed that T.E# 145, 168 declared non responsive by end user. We supply these products in public and private hospitals in Pakistan. Request to re-evaluate the sample.	Grievance Committee discussed the matter in detail and decided to re-evaluate the sample for T.E. # 145 after re-evaluation end user rejected the sample of T.E. # 145. For T.E# 168 committee stand with decision of TAC committee Hence, Grievance/ Request submitted by M/s Smart Solution is Rejected.

Meeting ended with the voice of the thanks to the chair

Co-opted Member Mst. Rabia Hameed Ullah
DDC LGH, Lahore

Chairman Dr. Mohsin Zaheer
(Professor of Neurology)

Member Dr. Muhammad Irfan
(Associate Professor of Neurosurgery Unit-II)