



OFFICE OF THE MEDICAL SUPERINTENDENT
LAHORE GENERAL HOSPITAL, LAHORE

PH: 042-99268836, 99268842, Exch: 99268801-8

No. 84563 /LGH, Lahore Dated 17-11- /2025

To



The Secretary,
Govt. of the Punjab,
SHC & ME Department,
Lahore

Attention: Mr. Abdul Wahab
Director I T
SHC&ME Department,
Govt. of the Punjab,
Lahore.

Subject: **UPLOADING THE MINUTES OF GRIEVANCE COMMITTEE MEETING HELD ON 14-11-2025 TO RESOLVE THE GRIEVANCE OF THE FIRMS FOR E-AUCTION OF CANTEEN / PUBLIC CAFETERIA & TUCK SHOP AND PARKING AREAS INSIDE, LAHORE GENERAL HOSPITAL, LAHORE.**

With reference to the subject cited above.

It is requested to issue an instruction to the concern focal person for uploading the minutes (copy attached) of grievance committee meeting held on 14-11-2025 to resolve the grievance of the firms for e-auction of canteen / public cafeteria & tuck shop and parking areas inside, Lahore General Hospital, Lahore on official website of SHC&ME Department, Punjab, Lahore.



Medical Superintendent
Lahore General Hospital
Lahore 

No. _____ /LGH

Dated _____ 2025

A copy is forwarded for information to the:-

1. Principal, PGMI/AMC/ Lahore General Hospital, Lahore.
2. AMS/DMS (Purchase), LGH, Lahore.
3. AMS/DMS (Parking / Canteen), LGH, Lahore.
4. Computer Programmer (with the request to upload the minutes on official website of LGH, Lahore.


Medical Superintendent
Lahore General Hospital
Lahore

Minutes of Grievance Committee

1. Grievance Committee meeting was held on 14/11/2025 to resolve the grievance submitted by the individuals/firms/companies participated in auction of canteen/ cafeteria/tuck shop

2. Following Committee members attended the meeting:-

Dr. Yahya Sultan Director Emergency/AMS Admin LGHLLHR,	Convener
Dr. Mubeen DMS Anwar (Purchase), LGHLLHR,	Member
Mr M. Maqsood Anwar , Audit Officer, PGMI /AMC/LGHLLHR,	Member

3. The following items were discussed:-

Sr. No.	Individuals/firms/companies	Grievance of Firm	Remarks of Grievance Committee	Decision of Committee
1	Adil Waheed	In addition to all the documents already attached with our profile, we would like to inform you that our firm has already been qualified and approved by Benazir Bhutto Hospital Rawalpindi, Holy Family Hospital Rawalpindi, and Rawalpindi Teaching Hospital	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Adil Waheed was initially declared technically rejected due to not fulfilling Criteria No. 8, 9, and 10. The firm submitted a new undertaking on stamp paper and provided income tax returns (in hard-copy format). These documents were accepted by the committee members. However, upon re-examining the annual turnover submitted by M/s Adil Waheed, it was observed that the firm still does not meet the required turnover benchmark. Therefore, M/s Adil Waheed remains non-compliant with Criteria No. 9	M/s Adil waheed remains non responsive for said auction
2	Lahore	In addition to all the documents already attached with our profile, we would like to inform you that our firm has already been qualified and approved by Benazir Bhutto Hospital Rawalpindi, Holy Family Hospital Rawalpindi, and Rawalpindi Teaching Hospital	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Lahore was initially declared technically rejected due to not fulfilling Criteria No. 3,8,9,10. The firm submitted PRA, Income tax returns, These documents were accepted by the committee members. However, upon re-examining the annual turnover submitted by M/s Lahore, it was observed that the firm still does not meet the required turnover benchmark. M/s Lahore remains non-compliant with Criteria No. 9	M/s Lahore remains non responsive for said auction
3	M/S Chaudhary Brother	Fulfilling Eligibility Criteria Number 3and 10 3-Active GST+NTN+Professional Tax+PRA 10-3 year Bank Statment + 3 year Audit Reports	M/S Chaudhary Brother Limited was not present on the scheduled grievance meeting date; therefore, the committee only reviewed the grievance submitted. The firm was initially declared non-responsive due to not fulfilling Criteria Nos. 3 and 11. The committee members reviewed all submitted documents and found that the firm does not fulfill criteria no 11 hence M/S Chaudhary Brother remains non responsive for said auction.	M/S Chaudhary Brother remains non responsive for said auction

4	Safdar Ali And Brothers	The Grievance Committee Subject: Submission of Required Documents and Clarification of Attachments Dear Committee Members, I am writing in reference to the documents required for my application. I wish to clarify the location of several key documents	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Safdar Ali And Brothers was initially declared technically rejected due to not fulfilling Criteria No. 2, 3, and 9. The firm subsequently submitted all related documents, which were accepted by the committee members. Hence, the grievance submitted by M/s Safdar Ali And Brothers is accepted, and the firm is declared responsive for the said auction.	M/S Safdar Ali And Brothers is declared responsive for said auction
5	GS JOYIA CONTRACTORS PRIVATE LIMITED	GST ,Professional tax NTN , PRA ,3Year returns Estam paper ,2 years Expenonce All Require Documents is complete	M/s GS Joyia Contractors Private Limited was not present on the scheduled grievance meeting date; therefore, the committee only reviewed the grievance submitted. The firm was initially declared non-responsive due to not fulfilling Criteria Nos. 3, 8, 9, and 11. The committee members reviewed all submitted documents and found that the firm does not meet the required experience as per Criteria No. 11. Hence, M/s GS Joyia Contractors Private Limited remains non-responsive for the said auction	GS JOYIA CONTRACTORS PRIVATE LIMITED remains non responsive for said auction
6	Abdul Shakoor Chaudhary	Respected Sir, I had attached Three Years Tax Return and also Attached Jinnah Hospital Experience and Jinnah Hospital is More Than 1000 Bed Hospital. I have Also Attached Public Sector Experience More Than 10 Million Worth. As Per Your Requirement I am A	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Abdul Shakoor Chaudhary was initially declared technically rejected due to not fulfilling Criteria No. 9 and 11 . The firm subsequently submitted all related documents, which were accepted by the committee members. Hence, the grievance submitted by M/s Abdul Shakoor Chaudhary is accepted, and the firm is declared responsive for the said auction.	M/S Abdul Shakoor Chaudhary is declared responsive for said auction

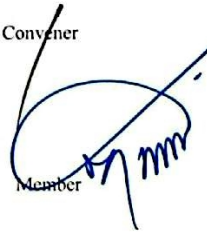




7	Jahanzaib and Brother	Respected Grievance Redressal Committee Cafeteria General Hospital Lahore. Is stated that our company Jahanzaib Brother registered in the Auction of the Canteen General Hospital Lahore. Our company fulfill all the requirements from SCHME for E-auction 20	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Jahanzaib and Brother was initially declared technically rejected due to not fulfilling Criteria No. 11. The firm subsequently submitted all related documents, which were accepted by the committee members. Hence, the grievance submitted by M/s Jahanzaib and Brother is accepted, and the firm is declared responsive for the said auction.	M/S Jahanzaib and Brother is declared responsive for said auction
8	RA Enterprises	We Have Uploaded All The Required Documents On The E-Auction Portal As Per The Specified Terms And Conditions. Additionally, We Have Re-Uploaded All The Necessary Documents Along With This Grievance Letter For Your Review And Kind Consideration. Kindly Ac	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s RA Enterprises was initially declared technically rejected due to not fulfilling Criteria No. 9 and 11. The firm submitted the related documents, and the income tax returns were accepted by the committee members. However, the firm lacks the required experience and does not fulfill Criteria No. 11; therefore, M/s RA Enterprises remains non-responsive for the said auction.	M/s RA Enterprises remains non responsive for said auction

Dr. Yahya Sultan Director Emergency/AMS Admin LGH.LHR,

Convener



Dr. Mubeen Anwar DMS (Purchase), LGH.LHR,

Member

Mr M. Maqsood Anwar , Audit Officer, PGMI /AMC/LGH.LHR,

Member





Minutes of Grievance Committee

1. Grievance Committee meeting was held on 14/11/25 to resolve the grievance submitted by the individuals/firms/companies participated in auction of Parking

2. Following Committee members attended the meeting -

Dr. Yahya Sultan Director Emergency/AMS Admin LGH.LHR, Convener

Dr. Mubeen Anwar DMS (Purchase), LGH.LHR, Member

Mr M. Maqsood Anwar , Audit Officer, PGMI /AMC/LGH.LHR, Member

3. The following items were discussed:-

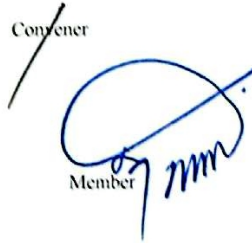
Sr. No.	Individuals/firms/companies	Grievance of Firm	Remarks of Grievance Committee	Decision of Committee
1	Adil Waheed	In addition to all the documents already attached with our profile, we would like to inform you that our firm has already been qualified and approved by Benazir Bhutto Hospital Rawalpindi, Holy Family Hospital Rawalpindi, and Rawalpindi Teaching Hospital	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Adil Waheed was initially declared technically rejected due to not fulfilling Criteria No. 7, 8, 9. The firm submitted a new undertaking on stamp paper and provided income tax returns (in hard-copy format). These documents were accepted by the committee members. However, upon re-examining the annual turnover submitted by M/s Adil Waheed, it was observed that the firm still does not meet the required turnover benchmark. Therefore, M/s Adil Waheed remains non-compliant with Criteria No. 9	M/s Adil waheed remains non responsive for said auction
2	Lahore	In addition to all the documents already attached with our profile, we would like to inform you that our firm has already been qualified and approved by Benazir Bhutto Hospital Rawalpindi, Holy Family Hospital Rawalpindi, and Rawalpindi Teaching Hospital	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Lahore was initially declared technically rejected due to not fulfilling Criteria No. 3,9,10,11. The firm submitted PRA, Income tax returns, These documents were accepted by the committee members. However, upon re-examining the annual turnover submitted by M/s Lahore, it was observed that the firm still does not meet the required turnover benchmark. Moreover, the attached experience documents also do not fulfill the criteria no 11. Therefore, M/s Lahore remains non-compliant with Criteria No. 10 and 11	M/s Lahore remains non responsive for said auction

Handwritten signatures and initials in blue ink.

3	M/S Abdul Shakoor Chaudhary	Respected Sir, I had attached Three Years Tax Return and Still Available on portal. As Per Your Requirement I am Again going to Attach Three Years Tax Return For Active Tax Status Kindly Consider This. We are Available Anytime For Your Further Assistance	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s Abdul Shakoor Chaudhary was initially declared technically rejected due to not fulfilling Criteria No. 8. The firm subsequently submitted income tax returns, which were accepted by the committee members. Hence, the grievance submitted by M/s Abdul Shakoor Chaudhary is accepted, and the firm is declared responsive for the said auction.	M/S Abdul Shakoor Chaudhary is declared responsive for said auction
4	RA Enterprises	We have uploaded all the required documents on the e-auction portal as per the specified terms and conditions. Additionally, we have re-uploaded all the necessary documents along with this grievance letter for your review and kind consideration. Kindly ac	The committee members listened to the aggrieved firm in detail and thoroughly reviewed their grievance. M/s RA Enterprises was initially declared technically rejected due to not fulfilling Criteria No. 8. The firm subsequently submitted income tax returns, which were accepted by the committee members. Hence, the grievance submitted by M/s RA Enterprises is accepted, and the firm is declared responsive for the said auction.	M/S RA Enterprises is declared responsive for said auction

Dr. Yahya Sultan Director Emergency/AMS Admin LGH LHR,

Chairman



Member

Dr. Mubeen Anwar DMS (Purchase), LGH LHR,

Mr M. Maqsood Anwar , Audit Officer, PGMI /AMC/LGH LHR,

Member



