



OFFICE OF THE MEDICAL SUPERINTENDENT
LAHORE GENERAL HOSPITAL, LAHORE
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No. 14107 /L.GH

Dated 4-2- /2026


To,

The Secretary,
Specialized Healthcare & Medical Education Department
Government of the Punjab, Lahore

Attention: **Mr. Abdul Wahab**
Focal Person PPRA

Subject: **UPLOADING THE GRC DECISION FOR BULK PURCHASE OF**
MEDICAL DEVICES / SURGICAL DISPOSABLE ITEMS FOR THE F.Y
2025-26 (PPRA PENDING ITEMS)

Reference to the subject cited above, please find herewith the GRC Decision for Bulk purchase of Medical Devices/ Surgical disposable items F.Y 2025-26 (PPRA pending items) for uploading on the official website of PPRA/ Health Department accordingly.


Medical Superintendent,
Lahore General Hospital,
Lahore

No. _____ /L.GH

Dated _____ /2026

Copy forwarded for information to the

1. P.S.O to Principal PGMI/Lahore General Hospital Lahore
2. Chief Pharmacist I.GH, Lahore
3. Director I.T, I.GH for uploading the same on the hospital website

Medical Superintendent,
Lahore General Hospital,
Lahore

MEETING OF GRIEVANCE COMMITTEE TO ADDRESS THE GRIEVANCES RECEIVED IN BULK PURCHASE OF MEDICAL DEVICES / SURGICAL DISPOSABLE ITEMS FOR THE YEAR 2025-26.

Dated: 22-01-2026

Grievance Committee meeting to address the Grievances received in Bulk Purchase of Medical Devices / Surgical Disposable items for the year 2025-26 was held on 22-01-2026 in the office of the Chairman Grievance Committee Prof. Dr. Muhammad Hanif Mian Professor of Orthopedics, Lahore General Hospital Lahore.

1. The Following members attended the meeting;

1. Dr. Muhammad Hanif Mian, Prof. of Orthopedics	Chairman
2. Dr. Atif Shehzad, Prof. of Dermatology	Member
3. Prof. Khurram Saleem, Prof. of Medicine	Member
4. Dr. Muhammad Kareem Ullah , Associate Prof. of Surgery	Member
5. Mst. Mahpara Uzair, Chief pharmacist PINS	Member
6. Mr. Muhammad Ali Biomedical Engineer	Member
7. Mr. Sardar Osama Gors, Chief Pharmacist Children Hospital Lahore	Member

2. The proceeding of the meeting was commenced with the recitation from the Holy Quran.

3. The committee after briefed discussion and hearing the firm's representatives unanimously decided the grievances as under;

Sr. No	Grievance presented by firm in PPRA	PPRA Decision	GRC Decision
1.	<p style="text-align: center;">M/s 4A International</p> <p>The said firm requested in PPRA for review and to consider their rejected product at T.E No. 18,33,38,61,115,118,142,245 (samples were rejected by Enduesr in TEC).</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed of the instant complaint in the following terms.</p> <p>i. Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p> <p>Items No. 18, 33, 38, 61, 115, 118, 142 & 245 i.e.</p> <ul style="list-style-type: none"> • Emedical Breathing Circuit Adult 1.6m, CO₂ Port • Emedical Breathing Circuit Pediatrics • Emedical Breathing Circuit Catheter Mount • Emedical Suction Tube Closed Type • Emedical Oxygen Mask Adult High Concentration • Emedical HME and Antibacterial/Viral Filter Adult • Emedical Breathing System Filter Antibacterial/Antiviral, round with luer lock port <p>HME for Tracheostomy Patient</p>	<p>Mr. Ijaz ul Hassan Institutional Manager of M/s 4A International attended the meeting on behalf of the firm and presented its grievance.</p> <ul style="list-style-type: none"> • The Grievance Redressal Committee (GRC) re-evaluated the allegations and concerns raised by the complainant to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the bidding documents (evaluation criteria) advertised by the procuring agency. • Upon review the e-bid, GRC Committee observed that drug registration certificate of item at T.E#115 Oxygen Mask High Concentration is not attached in E-Bid. • In Technical proposal the MDIR No. 0002308 mentioned for Catheter mount connector does not match demanded product specifications instead describes another product i.e. Breathing system filter. • The committee concluded that items at T.E#115 and T.E# 38 are not complying with the compulsory parameters of device registration in evaluation criteria. • The Grievance Redressal Committee (GRC) examined the Free Sale Certificate (FSC) submitted by the firm

		<p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<p>with its e-bid on the EPADS portal. It was observed that the FSC bears the stamp of the certifying authority only on the first and last page, whereas stamping on all pages is required for authenticity and verification.</p> <ul style="list-style-type: none"> The firm's representative was directed to produce the original FSC within three (03) days for verification. However, instead of presenting the original document, the firm again submitted a photocopy of the same FSC with the same deficiency, i.e., without stamp of the certifying authority on all pages. In view of the above, the GRC holds that the Free Sale Certificate submitted by the firm is not valid for evaluation purposes due to: <ul style="list-style-type: none"> 1. Absence of the certifying authority's stamp on all pages. 2. Failure to produce the original FSC for verification despite being granted time and specific directions. In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user. After due deliberation and discussion, the Committee declared the firm M/s 4A International Non Responsive for its quoted products at T.E# 115, 18, 33, 38, 61, 142, 118 and 245.
2.	<p>M/s Al-Hamd participated in the bulk purchase of Medical Devices /Surgical Disposable Items for the Financial Year 2025-26 against T.E. No. 244(Surgical Paper Tape which sample was rejected by enduser during technical evaluation)</p> <p>The said firm requested in PPRA for review and to consider their product.</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed of the instant complaint in the following terms.</p> <p>i. Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is at T.E. No. 244-Surgical Paper Tape.</p> <p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from</p>	<ul style="list-style-type: none"> No Representative from M/s Al Hamid Enterprises attended the meeting. The Grievance Redressal Committee (GRC) however, re-evaluated the allegations and concerns raised by the complainant to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the bidding documents (evaluation criteria) advertised by the procuring agency. Upon reviewing, the committee observed that the advertised specification of the complainant product was surgical paper Tape (Hypoallergic) at T.E#244 while the firm has quoted the Adhesive Tape (non


		<p>outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<p>sterile) as mentioned in Technical proposal and in DRAP Enlistment Certificate. In Free sale certificate attached in E-Bid , non Sterile Adhesive tape and paper tape are different products and model.</p> <ul style="list-style-type: none"> • Therefor the committee concluded that the quoted product specification does not comply with the advertised specification. • In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user. • After due deliberation and discussion, the Committee declared the firm M/s Al- Hamd Enterprises Non responsive for its quoted product at T.E. No.244(Surgical Paper Tape).
<p>3.</p>	<p>M/s Meher Traders</p> <p>M/s Meher Traders participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26.</p> <p>Firm filed Grievance at PPRA against rejection of its quoted items samples by end user at T.E Nos. 118,155,156,157,170, 258.</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed off the instant complaint in the following terms.</p> <p>Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p> <p>Items No. 118, 155, 156, 157, 170 & 258 i.e. HME filter, Nasal prong Neonate, Nasal prong Adult, Nasal prong Medium, Oxygen face mask with filter, and Urine bag quoted by M/s Mehar Traders.</p> <p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p>	<p>Mr. Rizwan attended the meeting on behalf of the firm M/s Meher Trader and presented its grievance.</p> <p>After due deliberation on the grievance submitted by the complainant and perusal of the documents attached in the bid, the GRC observed that:</p> <ul style="list-style-type: none"> • The manufacturing site address mentioned on the ISO certificate and CE certificate does not match the manufacturing address stated in the Drug Registration Certificate issued by DRAP. • The discrepancy in manufacturing address raises serious concerns regarding the authenticity and validity of the certificates and the manufacturing site. • The Committee observed that an application is attached in E-Bid for the change of this address in its documents/ Registration Certificate but its renewal has not been issued yet. • The committee concluded that the attached documents are not complying with the compulsory parameters of evaluation criteria • In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the

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		<p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<p>end user.</p> <p>After due deliberation and discussion, the GRC declared the firm, M/s Meher Traders quoted items (at T.E Nos.118,155,156,157,170, 258) as NON-RESPONSIVE on the basis of non-compliance with the mandatory requirement of consistent and matching manufacturing details in regulatory and quality certificates.</p>
4.	<p>M/s Anwar & Sons participated in Bulk purchase of Medical Devices/ Surgical Disposable items F.Y 2025-26.</p> <p>Firm filed Grievance at PPRA against rejection of its quoted items samples by end user at T.E Nos. 89, 90, 91, 167, 184, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208 & 209 i.e. Endotracheal Tubes, Surgical Meshes, and Sutures. by M/s Anwar and Sons.</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed off the instant complaint in the following terms.</p> <p>Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p> <p>Items at T.E Nos. 89, 90, 91, 167, 184, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206, 207, 208 & 209 i.e. Endotracheal Tubes, Surgical Meshes, and Sutures. by M/s Anwar and Sons</p> <p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<p>Mr. Amir attended the meeting on behalf of the firm M/s. Anwar & Sons and presented its grievance.</p> <p>The Grievance Redressal Committee (GRC) re-evaluated the firm's bid to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the evaluation criteria of bidding documents issued by the procuring agency.</p> <p>Upon review, the Committee observed that CE certificate of the manufacturer (SMI A.G.,Belgium) of surgical sutures is expired and only Manufacturer 's declaration is attached in e-bid instead of the confirmation letter of Notified Body (NB) against regulation (EU) 2017/745 (MDR).</p> <p>Upon online verification of Notified Body confirmation letter dated 20-05-2024, on manufacturer website the committee acknowledged that all requested items of firm are mentioned in table 2 for which the NB is not responsible for appropriate surveillance of corresponding medical devices.</p> <p>However, the firm presented the updated NB confirmation letter before committee which is revealing all these products in table 1 for which the NB is responsible for appropriate surveillance of corresponding medical devices under applicable Directive.</p> <p>The committee concluded that the CE certificate of sutures attached in e-bid is not in compliance with the mandatory requirements but the certificate presented in GRC is updated (25-9-2024).</p> <ul style="list-style-type: none"> • However, the Free Sale Certificate attached in the bid is found deficient as it: <ul style="list-style-type: none"> ○ does not mention the current surveilling Notified Body (KIWA) name (instead mentions the name of old certifying body

			<p>EKAPTY</p> <ul style="list-style-type: none"> ○ with reference to famhp regulation (Federal Agency for Medicine and Health Products), <i>A certificate of free sale remains valid as long as the attached documents are valid and no information on the form has changed.</i> ○ As here EC certificate issued by certifying body EKAPTY is expired and NB has been changed.i.e. KIWA, therefore the Committee concluded that free sale certificate of sutures is not acceptable due to the above discrepancies and non-compliance with the mandatory requirements. <p>The Committee scrutinized the e-bid for other items at T.E#89, 90, 91, 207, 208 & 209. It observed that relevant products documents and samples are complying all mandatory parameters and specifications.</p> <p>In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user.</p> <p>After due deliberation and discussion, the Committee declared the bid of the M/s Anwar and Sons as Non-Responsive (due to invalid Free sale certificate) for the quoted surgical sutures at T.E# 184, 186, 187, 188, 189, 190, 191, 192, 193, 194, 195, 196, 197, 198, 199, 200, 201, 202, 203, 204, 205, 206 and declared its bid as Responsive for products at T.E# 89, 90,91(Endotracheal tubes),207,208 & 209(surgical meshes).</p>
5.	<p>M/s Techzone participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26 and declared non responsive for T.E Nos. T.E Nos. 90, 91 (which were rejected by end user).</p> <p>The said firm requested in PPRA for review and to consider their</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed off the instant complaint in the following terms.</p> <p>Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p>	<p>Mr. Ali Qadri attended the meeting on behalf of the firm M/s Techzone and presented its grievance.</p> <ul style="list-style-type: none"> • The Grievance Redressal Committee (GRC) re-evaluated the allegations and concerns raised by the complainant to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the bidding documents (evaluation criteria) advertised by the procuring agency.

	<p>rejected products.</p>	<p>Items No. 90 & 91 i.e. Endotracheal Tube with cuff & Endotracheal Tube without cuff quoted by M/s Techzone</p> <p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<ul style="list-style-type: none"> • Upon review e-bid, the quoted items documents were found in compliance with the compulsory parameters of evaluation criteria. • As per bid evaluation criteria, the quoted samples' specifications were checked against the advertised specifications of items and found complying the same. • In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user. • After due deliberation and discussion, the Committee declared the firm M/s Techzone responsive for its quoted products at T.E. No. 90 & 91 Endotracheal Tube with cuff & Endotracheal Tube without cuff.
6.	<p>M/s Karim Industries participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26.</p> <p>The said firm requested in PPRA for review and to consider their rejected product at T.E No. 17 Medi Plast (Bandage Plaster of Paris, with the reason, Low quality , Poor Powder.</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 15th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed off the instant complaint in the following terms.</p> <p>i. Decisions of the Technical Evaluation Committee and Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p> <p>Item No. 17 i.e. Plaster of Paris 15 cm × 2.7 m BPC quoted by M/s Karim Industries.</p> <p>ii. The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>iii. The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into</p>	<p>No Representative from M/s Karim Industries attended the meeting.</p> <p>The Grievance Redressal Committee (GRC) however, re-evaluated the allegations and concerns raised by the complainant to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the bidding documents issued by the procuring agency.</p> <p>Upon review, the committee observed that the quoted item sample specifications are complying with the advertised product specifications.</p> <p>In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user.</p> <p>Hence, GRC after due deliberation and discussion declared the firm M/s Karim Industries responsive for its quoted product Bandage Plaster of Paris at T.E. No. 17.</p> 

		the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.	
7	M/s Save On Healthcare participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26 and was declared non-responsive at T.E No. 90 & 91 (Endo tracheal Tube with & without cuff).	<p>Vide Order No. L&M (PPRA) No.460/2025/com Dated 12th December 2025 PPRA Disposed of the complaint in the following terms:</p> <p>In view of all above, the decision of GRC is set aside and remanded to the procuring agency with the advice to re-evaluate. The bid of the complainant after seeking clarification from DRAP and decide the responsiveness of the complainant strictly in accordance with the evaluation criteria post fulfillment of all other legal and codal requirements.</p>	<p>Mr. Amir attended the meeting on behalf of the firm M/s Save on and presented its grievance.</p> <p>The Grievance Redressal Committee (GRC) re-evaluated the allegations and concerns raised by the complainant and the documents submitted by the firm, to verify compliance with the technical specifications and evaluation criteria of the bidding documents. It observed that</p> <ul style="list-style-type: none"> • The firm quoted Endotracheal Tubes (ETT) with and without cuff at T.E. Nos. 90 & 91 as advertised by the procuring agency. • The firm provided a DRAP registration certificate for "Reinforced endotracheal tube", whereas the quoted items are Simple ETT. • The firm has applied for DRAP registration for Simple ETT (application attached in the e-bid) but the registration is still pending (as per minutes of 78th meeting of MDB 21.02.2025). • The product sample label does not mention MDIR number which is mandatory to verify product against the attached registration certificate. • In addition, the address mentioned on the sample is different from the address on the attached Drug Registration Certificate (DRC). <p>The Committee observed that the quoted items are not covered by the DRAP registration certificate submitted by the firm in its bid. The attached DRC relates to Reinforced ETT, not to the quoted Simple ETT as advertised, and the required DRAP registration for Simple ETT is not yet issued.</p> <p>After due deliberation and discussion the GRC declared the products quoted by M/s Save on Healthcare at T.E. Nos. 90 & 91 as Non-Responsive due to non-compliance with mandatory evaluation criteria and mismatch in registration details.</p>
8	M/s Rafi Sultan Enterprises participated in the Bulk Purchase of Medical Devices/Surgical	<p>Vide Order No. L&M (PPRA) No.460/2025/com Dated 13th January 2026 PPRA Disposed of the complaint in the following terms:</p> <p>In view of all above, the decision of GRC is set aside and remanded,</p>	<p>Mr. Rizwan Ahmad attended the meeting on behalf of the firm M/s Rafi Sultan Enterprises and presented its grievance.</p> <p>The Grievance Redressal Committee (GRC) re-evaluated the</p>

Disposable Items for the Financial Year 2025-26.

Firm filed Grievance at PPRA against M/S Anwar and Sons who has been incorrectly declared Responsive for item Sterile Surgical Blade at T.E#232 by the GRC of Lahore General Hospital Lahore. The Firm submitted that there is noncompliance of mandatory clauses of bid evaluation criteria i.e. invalid CE and expired Free Sale certificate. The firm requested that the decision of GRC may be set aside and respondent firm may be declared Non Responsive.

to the procuring agency with the advice to reconstitute the grievance redressal committee consisting of independent members who are technically savvy and accomplished fields experts to re-evaluate the allegations and concerns raised by the complaint strictly in accordance with law and the bidding documents.

allegations and concerns raised by the complainant to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the bidding documents issued by the procuring agency.

The Committee scrutinized the documents of CE and free sale certificates and confirmation letter of Notified Body for the MDR conformity assessment requirements.

Upon review, the Committee observed that CE certificate of the manufacturer (SMI A.G.,Belgium) of **surgical blade** is expired and only Manufacturer's declaration is attached in e-bid **instead** of the confirmation letter of Notified Body (NB) against regulation (EU) 2017/745 (MDR).

Upon online verification of Notified Body confirmation letter (dated 20-05-2024) on manufacturer website the committee acknowledged that requested item of firm is mentioned in table 2 for which the NB is not responsible for appropriate surveillance of corresponding medical devices.

However, the firm presented the updated NB confirmation letter before committee which is revealing this product in table 1 for which the NB is responsible for appropriate surveillance of corresponding medical devices under applicable Directive.

The committee concluded that the CE certificate of surgical blade attached in e-bid is not in compliance with the mandatory requirements but certificate presented in GRC is updated (25-09-2024).

- However, the Free Sale Certificate attached in the bid is found deficient as it:
 - does not mention the current surveilling Notified Body (KIWA) name (instead mentions the name of old certifying body EKAPTY) and no EC certificate Number is mentioned in it.
 - with reference to famhp regulation (Federal Agency for Medicine and Health Products), *A certificate of free sale remains valid as long as the attached documents are valid and no information on the form has changed.*

7- Q. J. W.

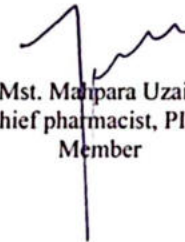
			<p>○ As here EC certificate issued by certifying body EKAPTY is expired and NB has been changed (KIWA).</p> <p>The Committee concluded that the Free Sale Certificate is not acceptable due to the above discrepancies and non-compliance with the mandatory requirements.</p> <p>After due deliberation and discussion, the Committee declared the bid of the firm M/s Anwar & Sons as Non-Responsive for the quoted surgical blades at T.E# 232.</p>
9	<p>M/s Usman Enterprises participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26.</p> <p>Firm filed Grievance at PPRA regarding the GRC decision concerning the procurement of surgical paper tape under brand Yashfaen. Their concern are</p> <p>Noncompliance of ISO 13485 and CE certificate</p> <p>Noncompliance of manufacturer authorization</p> <p>Free sale certificate verification</p> <p>Non compliance of technical bid form</p> <p>Brand registration / ownership</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 13th January 2026 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed of the instant complaint in the following terms.</p> <p>The Decisions of the Grievance Redressal Committee is hereby set aside to the extent of items quoted by the complainant with the direction to conclude the grievance after re-constitution of GRC.</p> <p>The detail of items is as under:</p> <p>Item No. 244 i.e. Surgical Paper Tape (Hypoallergic) quoted by M/s Techzone.</p>	<p>Mr. Rizwan Ahmad attended the meeting on behalf of the firm M/s Rafi Sultan Enterprises and presented its grievance.</p> <p>The GRC addressed the complainant raised objection of the product description in registration certificate and ISO certificate 13485 of the product quoted by Tech Zone citing <i>the product quoted by Tech Zone is a non-woven tape and not a paper tape.</i> The committee acknowledged that a similar petition of the complainant on the same subject had been dismissed by PPRA in its order dated 24th Dec 2024 which is reproduced as under;</p> <p><i>The product was registered as surgical paper tape in DRAP registration certificate and that registration is too on the basis of ISO certificate "It is the mandate of the DRAP to regulate the registration of products to be marketed across Pakistan. In case the respondent firm has any reservation against the registration certificate issued by DRAP to the complainant they may approach the relevant forum. Chair observed the complainant (Tech Zone in that Case) has quoted the product as per registration certificate issued by DRAP, therefore, PPRA found no ground to declare the complainant as non-responsive." (Annex-1)</i></p> <p>The committee observed that in ISO 13485 and CE certificates' scope there is mentioned surgical tape (PE; non woven, silk, fabric). Non woven is a broader category which includes the paper tape which is made of non woven paper material, and DRAP also registered this product as surgical paper tape</p>

			<p>therefore, the objection is invalid.</p> <p>2. Upon review of original letter of authorization, it was verified that it has been issued to M/s Techzone. The letter authorizes this firm to submit a bid and subsequently signed the contract for the quoted product surgical paper tape and also mentioned the brand name.</p> <p>3. Regarding the allegation of Free Sale Certificate provided by Tech Zone, original Free Sales Certificate was checked and was found to be compliant with the clause ix of compulsory parameter of evaluation criteria.</p> <p>4. TEC evaluated the bid carefully and verified the quoted product is registered with the DRAP (certificate attached in the bid).</p> <p>5. Brand Ownership and Regulatory affairs come under the purview of DRAP, the complainant may approach to DRAP if he has any concern regarding the registration of any product.</p> <p>After due deliberation and discussion, the Committee declared the bid of the firm M/s Techzone as Responsive for the quoted surgical paper tape at T.E# 244.</p>				
<p>10</p>	<p>M/s Sindh Medical Store participated in the Bulk Purchase of Medical Devices/Surgical Disposable Items for the Financial Year 2025-26 and was declared non-responsive at T.E No. 190,191,192,193,195,196,198,199, 200,201,203,204,205,206 (surgical Sutures)</p>	<p>PPRA Vide Order No. L&M (PPRA) No.460/2025/com Dated 13th January 2026 PPRA Disposed of the complaint in the following terms:</p> <p>The PPRA disposed of the instant complaint in the following terms.</p> <p>Grievance Redressal Committee are hereby set aside to the extent of items quoted by the complainants. The detail of items is as under:</p> <table border="0"> <tr> <td>Items</td> <td>No.</td> </tr> <tr> <td>190,191,192,193,195,196,198,199,200,201,203,204,205,206(Sutures)</td> <td>)</td> </tr> </table> <p>The procuring agency is advised to re-constitute the Grievance Redressal Committee (GRC) by adding independent members (from outside the procuring agency) who are technically savvy and accomplished field experts, and also a representative of the administrative department, to re-evaluate the allegations and concerns raised by the complainant in order to verify whether the</p>	Items	No.	190,191,192,193,195,196,198,199,200,201,203,204,205,206(Sutures))	<p>Mr. Shafaqat attended the meeting on behalf of the firm M/s Sindh Medical Store and presented its grievance.</p> <p>The Grievance Redressal Committee (GRC) re-evaluated the firm's bid to verify whether the items quoted by the complainant complied with the technical specifications and standards required under the evaluation criteria of bidding documents issued by the procuring agency.</p> <p>After carefully scrutinizing the e-bid, the GRC concluded that the technical documents are in compliance with all mandatory requirements of evaluation criteria.</p> <p>Upon verification of the products' samples, the committee observed that the quoted specification of the products at T.E# 198 are ½ Circle Round body needle but the firm provided sample is 3/8 circle cutting needle therefore not complying with the firm quoted product specifications and advertised specification too.</p>
Items	No.						
190,191,192,193,195,196,198,199,200,201,203,204,205,206(Sutures))						

	<p>items quoted by the complainant are compliant with the technical specifications and standards required/laid down in the bidding documents by the procuring agency.</p> <p>The complainant firm must also be awarded an opportunity to present its stance before the GRC, which shall incisively delve into the facts (specifically keeping in view the observations recorded at para 5 supra and the Hon'ble Lahore High Court order dated 29-04-2025) and decide the matter accordingly.</p>	<p>The quoted specification of the product at T.E# 203 is straight curved cutting needle that does not complies with the advertised specification of straight cutting needle, hence is out of advertised specification.</p> <p>The provided sample of the product at T.E# 205 is 3/8 circle curved cutting needle that does not complies with the advertised specification of cutting needle, hence is out of advertised specification.</p> <p>The provided sample of the product at T.E# 206 is 3/8 circle curved cutting needle instead of quoted specification i.e.1/8 circle curve cutting hence does not complies with the firm's quoted specification.</p> <p>In light of the PPRA observations recorded in Para-5 and the Honorable High Court's order dated 29-04-2025, the GRC reviewed the objections raised by the end user regarding sample evaluation and accepted the firm's stance to the extent of sample evaluation by the end user.</p> <p>After due deliberation and discussion, the Committee declared the bid of the firm M/s Sind Medical Stores as Responsive for the quoted items at T.E#190,191,192,193,195,196,199,200,201,204. (Sutures) and declared the bid Non Responsive for items at T.E# 198,203,205,206.</p>
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Mr. Muhammad Ali
Biomedical Engineer
Member



Mst. Mahpara Uzair,
Chief pharmacist, PINS
Member



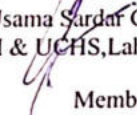
Mr. Muhammad Kareem Ullah
Associate Prof. of Surgery
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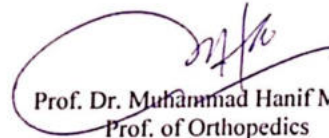
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Prof. Dr. Muhammad Hanif Mian,,
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Chairman