OFFICE OF THE MEDICAL SUPERINTENDENT
LAHORE GENERAL HOSPITAL, LAHORE
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No. 32279 /LGH Dated 14-4 /2026

To,

The Secretary,
Specialized Healthcare & Medical Education Department
Government of the Punjab, Lahore

Attention: **Mr. Abdul Wahab**
Focal Person PPRA

Subject: **UPLOADING THE GRC DESICION OF BULK PURCHASE OF MEDICINES, MEDICAL DEVICES / SURGICAL DISPOSABLE ITEMS F.Y 2025-26 (3RD TENDER)**

Reference to the subject cited above, please find herewith the GRC decision for Bulk purchase of Medicines, Medical Devices/ Surgical disposable items F.Y 2025-26 (3rd Tender) for uploading on the official website of PPRA/ Health Department accordingly.

Medical Superintendent,
Lahore General Hospital,
Lahore

No. _____/LGH Dated _____/2026

Copy forwarded for information to the

1. P.S.O to Principal PGMI/Lahore General Hospital Lahore
2. Chief Pharmacist LGH, Lahore
3. Director I.T, LGH for uploading the same on the hospital website

Medical Superintendent,
Lahore General Hospital,
Lahore

MEETING OF GRIEVANCE COMMITTEE MEETING TO ADDRESS THE GRIEVANCES RECEIVED IN BULK PURCHASE OF MEDICINES & MEDICAL DEVICES/ SURGICAL DISPOSABLE ITEMS FOR THE YEAR 2025-26 (3rd TENDER).

Dated: 02-04-2026.

Grievance Committee meeting to address the Grievances received in Bulk Purchase of Medicines & Medical Devices / Surgical Disposable items for the year 2025-26 (3rd tender) was held on 02-04-2026 in the office of the Chairman Grievance Committee Prof. Dr. Muhammad Hanif Mian Professor of Orthopedics, Lahore General Hospital Lahore.

The Following members attended the meeting;

1. Dr. Muhammad Hanif Mian, Prof. of Orthopedics — **Chairman**
2. Dr. Atif Shehzad, Prof. of Dermatology — Member
3. Prof. Khurram Saleem, Prof. of Medicine — Member
4. Dr. Muhammad Kareem Ullah , Associate Prof. of Surgery — Member
5. Mst. Mahpara Uzair, Chief pharmacist PINS — Member
6. Mr. Muhammad Ali Biomedical Engineer — Member

2. The proceeding of the meeting was commenced with the recitation from the Holy Quran.
3. The committee after briefed discussion and hearing the firm's representatives unanimously decided the grievances as under;

Sr. No	Grievance submitted by	TEC Result	Decision of Grievance Committee
	Grievance of Medical devices		
1	**M/s Iqbal & Company grievance (dated 11-3-2026)** Grievance against item no 237 CVP line Adult triple lumen The product is specifically registered with DRAP and hence fulfills the requisite criteria and requirements mentioned in the bidding documents. This is violation of the PPRA rule No 32 and the PPRA decision of dated 3rd February 2026 as same case has been decided in our favor which clearly reflects that there is no ambiguity. *COMPULSORY PARAMETERS* III. "*Valid Drug Registration Certificate/Drug Enlistment Certificate whichever applicable as per Medical Devices Rules*	**T.E# 237 CVP Line Adult** **1-M/s Iqbal & Company** Non responsive (Attached DRC of offered item is in the name of other firm i.e Moody Global service) **2-M/s Allmed Solutions** Responsive **3-M/s Flowtronix system** Responsive	Mr.Tariq Lodhi attended the meeting on behalf of M/s Iqbal & Company to present its grievance. • The Grievance Redressal Committee (GRC) evaluated the allegations and concerns raised by the complainant. • Upon reviewing the e-bid, GRC Committee observed that attached drug registration certificate of offered item at T.E#237. *CVP Line Adult is* issued in the name of M/s Moody Global services. The attached Manufacturer letter of authorization authorizes M/s Iqbal and Company as their Exclusive Distributor for the sale of this product in Pakistan. The firm representative presented the import documents (valid DRAP Clearance certificate of Import of same

	2017 of the quoted products issued by DRAP Pakistan. (In case of renewal is applied its documentary evidence of timely submission of renewal application in relevant regulatory body shall be provided)' It is most respectfully prayed that the Tech decision be set aside and declare us responsive for quoted items No. 239. *GREVIANCE AGAINST* ***M/S ALLMED SOLUTIONS*** *FOR ITEM 237* Allmed quoted two types of CVP lines 7fr 15 cm OR 7 fr 20 cm violation of your own bidding documents clause 8.6 states that The Bid being submitted by the undersigned complies with the requirements enunciated in the bidding documents and is not a conditional bid. As the offer becomes conditional and be rejected. *Grievance against* ***M/S FLOWTRONIX SYSTEM*** *FOR ITEM NO 237* 1) Violation of clause iii : DRAP registration does not match with your product/Sample. 2) Violation Clause No ix: free sales certificate does not match with product with DRAP registration		Product,&GD) as supporting document which was then verified online. • The committee concluded that as the bid evaluation criteria clause do not require Registration specifically in the name of bidder, therefore bid is complying the compulsory evaluation criteria. Upon review of the technical bid submitted by M/s Allmed Solutions, the Grievance Redressal Committee (GRC) observed that the bidder has quoted two sizes of the same item, i.e., Central Venous Catheter (CVC) with nitinol guidewire in sizes: • 7 Fr × 15 cm • 7 Fr × 20 cm The firm clarified before the committee that: • Both sizes belong to the same brand and specifications, differing only in length. • The quoted uniform rate applies equally to both sizes. • The procuring agency may exercise discretion in placing purchase orders based on clinical requirement. • Both sizes are clinically acceptable and commonly used. • The advertised specifications did not specify catheter length, therefore offering multiple lengths does not deviate from the bidding requirements. In light of the above clarification, the committee concluded that: • The offer does not constitute a conditional bid, as no financial or technical condition has been imposed by the bidder. • The bid is responsive and compliant with the advertised specifications. • Upon reviewing the e-bid of ***M/S FLOWTRONIX SYSTEM,*** GRC Committee observed that model of quoted product sample at T.E#237, *CVP Line Adult, is* mentioned in Drug registration certificate (FC-3725). However, the committee examined that sample product model is not mentioned in free sale certificate. Hence quoted product is not complying the compulsory clause of product free sale in country of origin.

			After due deliberation and discussion, the Committee unanimously decided to set aside the decision of TEC for the item of ***M/s Iqbal & Company*** quoted at T.E# 237 and declared it Responsive. The Committee decided to uphold the decision of TEC for the item of the ***M/s Allmed Solution*** quoted at T.E# 237(Product remained Responsive). The Committee decided to set aside the decision of TEC for the item of the ***M/s Flowtronics System*** quoted at T.E# 237 and declared it Non-Responsive.
2	**M/s Verizon Grievance (grievance not uploaded on e-pad)** Below mentioned items are technically non-responsive in tender due to the alleged expiration of the Free Sale Certificates. TE#277 TE#280 TE#282 (Biliary Metallic Stent (Uncovered),Cystotome,Duodenal Stent) Valid Free Sale Certificate of quoted items is attached in technical bid which is valid. This document received from manufacturer without mention any expiry date. Therefore, based on the documentation submitted, the certificates should be considered valid. If any further clarification or supporting references are required we would provide. We kindly request to review the grievance and reconsider our submission.	**M/s Verizon** **TE#277 Biliary metallic Stent (Un- Covered)** **TE#280 Cystotome** **TE#282 Duodenal Stent** Non responsive (free sale certificate expired)	Mr. Rizwan Ahmad attended the meeting on behalf of M/s Verizon to present its grievance. The Grievance Redressal Committee (GRC) evaluated the concerns raised by the complainant. Upon reviewing the e-bid, GRC Committee observed that expiry date is not mentioned on the Free Sale Certificate. The committee called for the original Free sale certificate and thoroughly examined it and concluded that free sale certificate is valid. After due deliberation and discussion, the Committee decided to set aside the decision of TEC and declared the items responsive at T.E# 277,280,282.
3	**M/S Annax Associates Pvt.Ltd Grievance (dated 12-3-2026)** **1. Grievance Regarding technically non-qualification due to Expire GMP Certificate.** Our firm has been declared technically non-qualified in the said tender due to the expiry of our GMP Certificate. We had applied for the renewal of the GMP Certificate before its expiry. The application for renewal along with the fee deposit receipt was already	**M/S Anax Associates Pvt.Ltd** **T.E#477,478 Ortho Surgical Drape Set** **(TKR)** Non responsive (GMP expired)	Mr. Asim Hameed attended the meeting on behalf of M/s Annax Associates (Pvt.) Ltd. to present the firm's grievance. The Grievance Redressal Committee (GRC) examined the concerns raised by the complainant. Grievance regarding technical non-qualification of M/s Annax Associates due to expired GMP certificate:

	attached with our Technical Offer uploaded on the E-PAD system for your kind reference. We humbly request to kindly review our case and approve our firm technically responsive, so that we may participate in the tender process and contribute towards healthy and fair competition. **2-Grievance Regarding Evaluation of M/s Techzone** There are certain discrepancies in the documentation submitted by M/s Techzone for the same tender. Upon careful review, it appears that: 1- The said company does not possess a Free Sale Certificate for the quoted items. 2-They do not hold valid international certifications for the quoted "***Complete Cardiovascular OT Pack*** 3-They lack proper product registration as required under the tender conditions. It has been noted that M/s Techzone holds only one product registration, yet they have quoted multiple Surgical Drape Packs under a single registration, whereas each item requires a separate DRAP registration as per the tender requirements. kindly re-examine the technical documents submitted by M/s Techzone in the interest of fair competition.	M/s Techzone **T.E#477,478 Ortho Surgical Drape Set** Responsive	Upon review of the e-bid, the GRC observed that the GMP Certificate submitted by the firm had expired on 01-11-2025. The firm attached a renewal application submitted to DRAP on 29-10-2025; however, it failed to provide a valid GMP Certificate or a valid satisfactory GMP Inspection Report issued by DRAP. Therefore, the firm did not comply with this compulsory Clause iv of the bid evaluation criteria. <u>Grievance regarding evaluation of M/s Techzone:</u> Mr. Ali Qadri attended the meeting on behalf of M/s Techzone and presented clarifications along with supporting documents against the filed grievance. The firm's representative informed the Committee that DRAP has registered the quoted products as a family under the name "Disposable Surgical Drape Sets." In its support, a DRAP Clearance Certificate dated 31-03-2026 was presented, allowing the import of Grupa Surgical Drape Sets for cardiovascular bypass, Grupa Surgical Drape Sets for PCNL, Grupa Surgical Drape Sets for orthopedic, and Grupa Surgical Drape Sets for liver transplant under the same MDIE No. 0000308. The Committee examined the attached Free Sale Certificate of quoted product and found it valid. After due deliberation, the Committee unanimously decided to uphold the decisions of the Technical Evaluation Committee (TEC) for quoted products at T.E# 477 & 478 of M/s Annax Associates (Pvt.) Ltd. and M/s Techzone.
4	**M/S Injection System Pvt.Ltd Grievance (dated 11-3-2026)** For product at T.E# 488 disposable syringe 50cc we are non-responsive at the base of our DML (Drug Manufacturing License) expired. We have submitted the renewal fees for our DML.	**M/S Injection System Pvt.Ltd** **T.E# 488 disposable syringe 50cc** Non responsive (DML expired)	Mr. Muddassar Ayub attended the meeting on behalf of M/s Injection System Pvt Ltd. to present the firm's grievance. The Grievance Redressal Committee (GRC) examined that attached DML was Expired and the firm has applied

	You can see the renewal fees receipt attached below. Also, you have not mentioned the results of I.V. set and I.V. setY-port (Te. Sr.222,223) in the technical evaluation report. Kindly allow us to participate in this tender.		for renewal of DML after expiry period. The firm representative clarified that firm has submitted double fee as per rule of DRAP and also presented the fee challan for verification. The committee concluded that as the firm has complied the DRAP's double fee requirement for late submission of renewal application, the product is complying the respective clause of bid evaluation criteria. The Grievance Redressal Committee (GRC) convened to examine the grievance submitted by the firm regarding consideration of their items against T.E No. 222 & 223. The firm's representative was heard in detail. After due deliberation, the Committee observed that the said items (I.V Sets) had already been withdrawn from the tender list vide letter No. 16343/LGH dated 12-02-2026, following the issuance of corrigendum published on PPRA dated 12-02-2026. A revised tender list was subsequently issued. In view of the above, the Committee unanimously decided that the grievance of the firm is not tenable and stands rejected with regard to items quoted at T.E#222,223 and firm's grievance is accepted for the item quoted at T.E#488, which is hereby declared responsive.
5	**M/S Biocom International Grievance (dated 13-3-2026)** As per the uploaded TEC evaluation report, our quoted Item No. 250, 251, 252, 253 and 254 have been declared non-responsive on the grounds that our company does **not attach the required experience and DRC.** According to the tender knockout clause: "The experience of quoted product must be at least one year till the closing date of submission of tender, to be evaluated from the date of registration /	**M/s Biocom International** **T.E# 250,251,252,253,254** Non responsive (DRC & Experience not attached)	Mr. Farooq attended the meeting on behalf of M/s Biocom International to present the firm's grievance. Upon reviewing the e-bid of ***M/S Biocom International*** GRC Committee examined that Drug Registration Certificates of these products were not attached nor presented in the GRC meeting by the firm. The experience were also not attached in the bid. Upon reviewing the e-bid of ***M/S Techzone*** GRC Committee examined that firm's products quoted at T.E #

	enlistment of the product. In case of products under exemption from DRAP, the product shall be evaluated from purchase orders, provided that the bidder attaches the DRAP exemption letter/reference for the quoted item with the e-bid." We respectfully submit that, to the best of our knowledge, M/S Techzone, whose items have been declared Responsive, also does not fulfil the required one-year experience criteria after getting DRC for the quoted products as per the above rule. M/s Techzone also not fulfilled the advertisement knocked out clause #7. … we humbly request your good office to review the TEC report regarding items No.250 to 254 and verify the experience credentials of M/S Techzone in accordance with the tender rules.		250,251,252,253,254 are registered with DRAP in Class A. As these products remained exempted from DRAP as per S.R.O.224(1)/2023 dated 27-02-2023, the experience was verified through e-mail verification of purchase order from relevant institute and found complying the relevant compulsory clause of evaluation criteria. After due deliberation, the Committee unanimously decided to uphold the decision of TEC for ***M/S Biocom International & M/S Techzone*** for the items quoted at T.E#250,251,252,253,254.

6	**M/S Save On Health Care Grievanceave (dated 14-3-2026)** Grievance for Item No. 474(Reinforced Tube) the firm has concerns regarding the evaluation of FDA quality certificate. According to the guidelines and regulatory framework of the U.S. Food and Drug Administration (FDA), the certificate generally mentions the scope of the product category rather than listing every individual item separately. For example, a manufacturer may produce different types of Endotracheal Tubes (ETT) under the same manufacturing facility, such as • Cuffed Endotracheal Tube • Uncuffed Endotracheal Tube • Reinforced Endotracheal Tube • Endotracheal Tube with Suction Lumen Under FDA practice, these variations fall within the same product scope, and therefore the certificate reflects the product category rather than each variant individually. Similarly, our principal manufacturer produces various types of Breathing Circuits, and the FDA certificate therefore mentions the product scope instead of listing each.	**T.E# No. 474(Reinforced ETT)** 1-M/S Save On health care Non-Responsive (FDA certificate does not include the quoted product .i.e. quality certificate invalid) 2-M/s Anwar & Sons Responsive 3- M/s Medichem Enterprises Responsive	Mr. Amir attended the meeting on behalf of M/s Save on Health Care to present the firm's grievance. Upon reviewing the e-bid of ***M/S Save on Health Care,*** GRC Committee observed that the firm has attached USFDA Establishment Registration and Device Listing as a quality certificate for its offered product. Upon online verification, it is revealed that FDA has registered stylet (code BSR) under classI , instead of reinforced ETT(under FDA classII i.e.,under DRAP class B) . This is also being verified from HITEC Medical Co.Ltd. (manufacturer) Registered device listing attached in bid that does not include the offered item too. The Manufacturer Authorization Letter and Product sample label both have mentioned *Shanghai International Holding Corp.GmbH (Europe)* as their EC REPRESENTATIVE but firm did not provided CE marked by CABs notified in NANDO database under MDR Regulation or Extension letter of already issued CE certificate. The Committee concluded that firm did not comply the compulsory clause of Quality certificate. After due deliberation, the Committee unanimously decided to uphold the decision of TEC for ***M/S Save On Health Care*** for the items quoted at T.E# 474.
7	**M/S Talha Enterprises** With reference to the Technical Evaluation Committee (TEC) results of the subject tender, our firm M/s Talha Enterprises has been declared non-responsive for the item "Multi Band Ligator Set" on the basis of "CE certificate not provided with quoted specification."	**T.E# 275 Multi Band Ligator Set** 1- M/sVerizon Responsive 2- M/s Talha Enterprises Non- Responsive(CE confirmation letter of	Mr. Waqas Rafique attended the meeting on behalf of M/s Talha Enterprises to present the firm's grievance. Upon reviewing the e-bid GRC Committee observed that the firm has attached CE Certificate and A Notified Body Confirmation Letter but the offered product is given in TABLE -2 for which surveillance the notifying body is not responsible. However, the firm's representative presented before Committee, the product USFDA certificate (already

	required regulatory documents were duly provided in our bid; however, they appear to have been evaluated in isolation rather than as a complete set. 1. CE Certification The quoted product is covered under valid CE Certificate No. G1 094021 0008 Rev.04 issued by TÜV SÜD Product Service GmbH (Notified Body 0123). The scope of the certificate explicitly includes "Multi-Band Ligator." **2.** 2. Validity under MDR Transition A Notified Body Confirmation Letter issued by UDEM Adriatic d.o.o. was also submitted in the bid under the MDD/MDR requirement.	Notifying body is not valid.Quoted specification does not match with advertised specification)	attached in bid) along with supporting document of 510(K) certificate of quoted product which was found valid and therefore accepted. The product's trigger cord length specification was discussed with End-user who declared it acceptable for use. After due deliberation, the Committee unanimously decided to set aside the decision of TEC for ***M/S Talha Enterprises*** for the item quoted at T.E# 275 and declared this product Responsive.
8	**Rech International (dated 14-3-2026)** The firm submitted that for certain items, approval has already been granted by DRAP; however, issuance of the formal license is currently under process. For the remaining items, applications have already been submitted to DRAP and are presently under review and pending with the authority. Therefore, the registration process for these products is actively in progress with DRAP. In the light of above, kindly consider our Grievance and re-consider your decision and declare our QUOTED ITEMS as "RESPONSIVE".	<u>M/s Rech International</u> Items at T.E# 353,354,355,408,409,410,411,412 are non responsive (DRC is not attached)	Mr. Rabail Mohsin attended the meeting on behalf of M/s Rech International to present the firm's grievance. Upon reviewing the e-bid GRC Committee observed that the Drug Registration Certificates of these products were not attached, while the applications submitted to DRAP for registration were attached. The Committee concluded that bid did not comply the compulsory clauses of Drug Registration. After due deliberation, the Committee unanimously decided to uphold the decision of TEC for ***M/S*** Rech International for the items quoted at T.E# 353,354,355,408,409,410,411,412.

	(MEDICINE GRIEVANCES) **Synchro Pharmaceuticals Grievance**		The Grievance Redressal Committee (GRC) convened to review the case. The firm's representative attended the meeting and was heard in detail.
9	Our quoted products have been declared non-responsive due to the non-availability of the valid cGMP Certificate. We would like to request you that we may kindly be considered and deficiency may kindly be ignored for the time being. We will provide you the same upon receipt of it as our inspection has been carried out by the Panel of DRAP on 8h December 2025 and very soon, they will issue us the report along with cGMP Certificate. Further our request may be verified from DRAP office Lahore.	**Synchro Pharmaceuticals** **T.E# 55,172,179,181,192** Non responsive (compulsary parameter i.e CGMP of the firm is invalid, API source of tamsulosin (cGMP of vision pharma is not attached).	The firm, M/s Synchro Pharmaceuticals submitted the required valid cGMP certificate by DRAP, along with the API source of Tamsulosin (valid cGMP of Vision Pharma). After due deliberation, the Committee unanimously concluded that the firm meets the prescribed technical criteria and is therefore declared technically responsive for the items at T.E Nos. **55,172,179,181,192.** In view of the above, the grievance is accepted.

The committee rejected the grievances of M/s Flowtronix Systems Dated 17-03-2026 & M/s Anwar & sons dated 16-3-2026 being time barred as the last date for submission of grievances was 15-03-2026.

Meeting ended with the vote of thanks to the chair.

Mr. Muhammad Ali
Biomedical Engineer
Member

Mst. Mahpara Uzair,
Chief pharmacist, PINS
Member

Mr. Muhammad Kareem Ullah
Associate Prof. of Surgery
Member

Dr. Khurram Saleem,
Prof. of Medicine
Member

Dr. Atif Shehzad,
Prof. of Dermatology
Member

Prof. Dr. Muhammad Hanif Mian,,
Prof. of Orthopedics
Chairman